



June 15, 2010

Devon Wilson  
Information Management Solutions  
808A NW Buchanan Avenue  
Corvallis, Oregon 97330

Dear Devon,

We are so pleased with the whole Courtesy Pay program and how "automagically" everything happens. Staff loves it, IS loves it, and executive management loves it and is thrilled with how many members we've been able to opt-in. Our income from ATM/POS Courtesy Pay fees actually **went up** and that certainly wouldn't have happened with out the program and assistance we received from IMS. It's hard to believe we've been working with IMS for five years already. Now we can add Courtesy Pay to the long list of successful projects that Mocse and IMS have completed together. As you know, I have, and will continue to send others your way when looking for solutions.

I also wanted to let you know how awesome Byron has been setting up the Courtesy Pay program. He is always so professional, courteous, and helpful and I know he's missed more than a couple of lunch hours helping out myself and others. If you ever need a reference, I would be more than happy to speak with any perspective clients.

Sincerely,

Randi Baldanzi  
Information Systems Manager  
Mocse Credit Union  
(209) 572-3600